Writing: Planning your Answer Mark Scheme – L1		
Q1	<ul><li>email</li><li>to complain</li></ul>	[2]
Q2	<ul> <li>Any 2 from:</li> <li>The opening times</li> <li>Location of the restaurant</li> <li>Special offers for the opening</li> <li>A brief overview of the menu</li> <li>The owners of the restaurant</li> </ul>	[2] Allow any suitable alternatives
Q3	Circled (a) How to recycle, benefits of recycling, location of the nearest recycling centre, facts about recycling	[1]
Q4	middle	[1] Allow any suitable alternatives
Q5	<ul><li>greeting</li><li>sign off</li></ul>	[2]
Q6	Circled (b) To give your opinion	[1]