Please write clearly in block capitals.

Centre number ☐☐☐☐☐ Candidate number ☐☐☐☐

Surname _____

Forename(s) _____

Candidate signature _____

Functional Skills Level 1
ENGLISH
(8720)

Component 1 Reading

Time allowed: 1 hour

Materials
For this paper you must have:
- **Sources A**, **B** and **C** which are provided as a loose insert inside this paper.

Instructions
- Use black ink or black ball-point pen.
- Fill in the boxes at the top of this page.
- Answer **all** questions.
- You must answer the questions in the spaces provided.
- Do not write outside the box around each page or on blank pages.
- If you need extra space for your answer(s), use the lined pages at the end of this book. Write the question number against your answer(s).
- Do all rough work in this answer book.
- Cross through any work you do not want to be marked.
- You must refer to the insert booklet provided.

Information
- The marks for questions are shown in brackets.
- The maximum mark for this paper is 26.
- You may use a dictionary.
- There is one insert inside this question paper. **Sources A**, **B** and **C** are printed on the insert.

Advice
- You are advised to check your work carefully.

For Examiner's Use	
Question	Mark
1 - 11	
12 - 17	
TOTAL	

8720R

Section A

Read **Source A** and answer **Questions 1 to 6**

1 Using the information in **Source A**, put a tick in the correct box to show whether each statement about travel agents is **true** or **false**.

	True	False
They all work in call centres from 9am – 5pm		
They may have to work on Saturdays		
They can earn up to £30,000		
They have to be able to speak another language		

[2 marks]

2 You are advised to use a dictionary for this question

Source A states, 'You don't need any specific qualifications to become a travel agent'.

The word 'specific' means

A General
B High-level
C Particular
D Technical

Answer ☐

[1 mark]

3 **Source A** contains text and a picture.

What **extra** information does the picture suggest?

A Travel agents can only be women
B Travel agents have a friendly manner
C Travel agents might need to use a computer
D Travel agents work regular hours

Answer ☐

[1 mark]

4 Using the information in **Source A**, put a tick in the correct box to show whether each statement about the duties of a travel agent is **true** or **false**.

	True	False
Travel agents arrange flights		
Travel agents advise on visas		
Travel agents send out passports to clients		
Travel agents deal with complaints		

[2 marks]

5 You are advised to use a dictionary for this question

Source A states, 'Some of these qualifications will boost your CV'.

The word 'boost' means

A Be included in
B Complicate
C Enhance
D Simplify

Answer ☐

[1 mark]

6 The writing in **Source A**

A explains
B instructs
C persuades

Answer ☐

[1 mark]

Read **Source B** and answer **Questions 7 to 9**

7 In **Source B**, identify one positive thing and one negative thing about being a travel agent.

Positive thing _____

_____

Negative thing _____

_____

[2 marks]

8 Gemma Antrobus is the senior travel agent.

What does the word 'senior' tell us about Gemma?

A She enjoys being a travel agent
B She has the most experience in the team
C She is ten years older than her colleagues
D She works longer hours than her colleagues

Answer ⬚

[1 mark]

9 In **Source B**, Gemma Antrobus says, "But even the bad days can be good fun!"

What is the purpose of the exclamation mark in this sentence?

A To show that it is the end of the interview
B To show that she is answering a question
C To show that she is telling the truth
D To show that what she says is surprising

Answer ⬚

[1 mark]

Questions 10 and 11 refer to **Source A** and **Source B**

10   Identify two similarities between **Source A** and **Source B**.

You might want to look at:

- the format of the texts
- the language used
- the kind of information, ideas and opinions given in the texts.

Similarity 1 _____

_____

Similarity 2 _____

_____

[2 marks]

11   Identify two differences between **Source A** and **Source B**.

You might want to look at:

- the format of the texts
- the language used
- the kind of information, ideas and opinions given in the texts.

Difference 1 _____

_____

Difference 2 _____

_____

[2 marks]

Turn over ▶

Section B

Read **Source C** and answer **Questions 12 to 17**

12 Look at the language and structure used in **Source C**.

The main purpose of **Source C** is to:

A advise schools about the costs of trips to Blackgang Chine
B inform children about the number of visitors to Blackgang Chine
C persuade people to visit Blackgang Chine.

Answer

[1 mark]

13 You are advised to use a dictionary for this question

Source C states, 'Overlooking the stunning south coast of the Isle of Wight'.

The word 'stunning' means

A Beautiful
B Exciting
C Shocking
D Warm

Answer

[1 mark]

14 What does 'Last admission to the park is one hour before stated closing time' mean?

A You cannot come into the park earlier than one hour before it closes.
B You cannot come into the park later than one hour before it closes.
C You have to come to the park one hour before it closes.
D You have to leave the park one hour before it closes.

Answer

[1 mark]

15 Using the information in **Source C**, put a tick in the correct box to show whether each statement is **true** or **false**.

	True	False
Blackgang Chine is an imaginary place		
Café facilities never change		
Only local schools visit Blackgang Chine		
You may be able to return on the same ticket		

[2 marks]

16 Using the information in **Source C**, put a tick in the correct box to show whether each statement is **fact** or **opinion**.

	Fact	Opinion
Blackgang Chine has life-sized moving dinosaurs		
Blackgang Chine offers a wonderful experience		
Disabled toilets are available		
Each year, school parties visit Blackgang Chine		

[2 marks]

Turn over for the next question

Turn over ►

17   Your local school is planning a day-trip to Blackgang Chine.

Write a note for the Headteacher, giving her the most important information she needs to help her to organise and plan the day-trip.

[3 marks]

_____

_____

_____

_____

_____

_____

_____

10

END OF QUESTIONS

Question number	**Additional page, if required.** **Write the question numbers in the left-hand margin.**

There are no questions printed on this page

**DO NOT WRITE ON THIS PAGE
ANSWER IN THE SPACES PROVIDED**

Do not write outside the box