

# TQUK Functional Skills Qualification in English at Level 2

## Reading Mark Scheme Past Paper 5

#### Mark scheme information

This mark scheme is intended to support the valid and consistent marking of the examination paper identified above. This mark scheme includes:

- the total mark available for each question
- the individual subject content coverage of each question
- further considerations which could or should be followed.

#### Information for the marker

- All marking must be completed consistently and the mark scheme must be applied fairly.
- Markers should award full marks if the candidate deserves full marks.
- Markers should be prepared to award zero marks if the candidate's response is not worthy of credit according to the guidance for that activity.
- Crossed-out work should be marked unless the candidate has replaced it with an alternative response.
- There are no marks for spelling, punctuation and grammar in Reading papers, therefore errors are not penalised.
- Unless indicated, quotations and candidates' own words are acceptable.

### Key

SC	Subject Content Coverage (as identified in the Qualification Specification)
Text in brackets	May be included but is not essential to be awarded the mark

**PASS MARK: 18** 

	Ç	Answer	Marks	SC
1		Name <b>one</b> organisational feature used by the author of the book extract. Explain how this feature helps the reader.	2	16
		Award 1 mark for a correct feature. For example:		
		<ul> <li>title (1)</li> <li>subheading(s) (1)</li> <li>numbers / numbering (1)</li> <li>bullet points (1)</li> <li>bold (text) (1).</li> </ul>		
		Accept any other valid response linked to the text.		
		Award 1 mark for a suitable explanation linked to the named feature, for example:		
		<ul> <li>the title tells the reader that the book extract is a guide for time management (1)</li> <li>subheading(s) indicate to the reader some different aspects of time management (1)</li> <li>numbers / numbering / bullet points show the steps for a proven technique to guide the reader through it (1)</li> <li>bold (text) makes the different aspects of time management stand out to the reader (1).</li> </ul>		
		Accept any other valid response linked to the text.		
		A maximum of <b>2 marks</b> should be awarded for this question.		

Q	Answer	Marks	SC
2.	Explain the <b>main</b> argument the author of the book extract makes about the impact of good time management. Give <b>two</b> examples from the book extract to support why you think this is the <b>main</b> argument.	3	18a
	Award <b>1 mark</b> for explaining the <b>main</b> argument made about the impact of good time management. For example:		
	<ul> <li>it is vital for reaching reducing stress (1)</li> <li>it reduces stress (1)</li> <li>it makes it easier to achieve your goals (1).</li> </ul>		
	Accept any other valid response linked to the text.		l
	Award 1 mark for each example linked to the main argument, up to a maximum of 2 marks. For example:		
	<ul> <li>effective time management is vital for reducing stress (1)</li> <li>take the pressure off yourself (1)</li> <li>feel more relaxed while you work (1)</li> <li>prevent burnout (1)</li> <li>By mastering these time management strategies, you can</li> </ul>		
	reduce stress (1).		
	Accept any other valid response linked to the text.		
	A maximum of <b>3 marks</b> should be awarded for this question.		

Q	Answer	Marks	SC
3.	What style of writing has the author used in the book extract? Give <b>one</b> example from the book extract to support your answer. What impact does this style have on the reader?	3	19
	Award <b>1 mark</b> for an appropriate style of writing, for example:		
	<ul><li>formal (1)</li><li>advisory (1).</li></ul>		
	Accept any other valid response linked to the text.		
	Award <b>1 mark</b> for a suitable example to illustrate the style identified, for example:		
	Formal:		
	<ul> <li>This chapter explores key strategies (1)</li> <li>In a professional context, starting meetings on time is essential (1)</li> <li>When planning your day, set achievable goals (1).</li> </ul>		
	Advisory:		
	<ul> <li>A Practical Guide (1)</li> <li>By using your time wisely (1)</li> <li>Setting realistic goals is crucial (1).</li> </ul>		
	Accept any other valid response linked to the text.		
	Award <b>1 mark</b> for a suitable impact the style identified has on readers. For example, this style:		
	<ul> <li>shows readers that the topic is one that is taken seriously (formal) (1)</li> </ul>		
	<ul> <li>makes the reader feel there are practical steps to improve time management (advisory) (1)</li> </ul>		
	<ul> <li>to make the reader take notice of the advice as it sounds like it comes from an expert (formal / advisory) (1).</li> </ul>		
	Accept any other valid response linked to the text.		
	A maximum of <b>3 marks</b> should be awarded for this question.		

Q	Answer	Marks	SC
4.	The blog post states that there are challenges in the modern workplace. Give <b>two</b> examples of challenges in the modern workplace.	2	11
	Award 1 mark for each challenge stated. For example:		
	<ul> <li>there is 'pressure to be productive' (1)</li> <li>work and personal life are not separated (1)</li> <li>it's a struggle to fit everything into your working day (1)</li> <li>work leaves no room for leisure time (1).</li> </ul>		
	Accept any other valid response linked to the text.		
	A maximum of <b>2 marks</b> should be awarded for this question.		

Q	Answer	Marks	SC
5.	The blog suggests that time management used to be easier. Give <b>three</b> phrases that suggest this.	3	13
	Award 1 mark for each suitable phrase identified, up to a maximum of 3 marks. For example:		
	<ul> <li>how time has become such a precious commodity (1)</li> <li>In my younger days, time felt plentiful (1)</li> <li>time seemed endless (1)</li> <li>Have the clocks suddenly sped up (1)</li> <li>why is it so challenging to find time these days? (1)</li> <li>the world spinning faster and faster (1).</li> </ul>		
	Accept any other valid response linked to the text.		
	A maximum of <b>3 marks</b> should be awarded for this question.		

Q	Answer	Marks	SC
6.	Name <b>two</b> language features the author of the blog post has used to <b>persuade</b> readers that time management has become more challenging. Give <b>one</b> example for <b>each</b> feature you choose.	4	14
	Award 1 mark for each suitable language feature named, up to a maximum of 2 marks. For example:		
	<ul> <li>emotive language (1)</li> <li>rhetorical questions (1)</li> <li>hyperbole / exaggeration (1)</li> <li>direct address (1).</li> </ul>		
	Accept any other valid response linked to the text.		
	Award 1 mark for each correct example used, up to a maximum of 2 marks. For example:		
	<ul> <li>Emotive language:</li> <li>I can't help but feel a bit disheartened (1)</li> <li>the skills we dream of acquiring all remain out of reach (1).</li> </ul>		
	Rhetorical questions: <ul><li>how have we let this happen in the modern world? (1)</li><li>why is it so challenging to find time these days? (1).</li></ul>		
	<ul> <li>Hyperbole / exaggeration:</li> <li>there just isn't enough time in the day (1)</li> <li>(leaving us feeling like) we're always racing against the clock (1).</li> </ul>		
	<ul> <li>Direct address:</li> <li>I'm reaching out to you (, my readers,) for guidance (1)</li> <li>If you've come across effective strategies to enhance time management, kindly share them (1)</li> <li>Your insights could (very well) hold the key to solving this perplexing issue (1).</li> </ul>		
	Accept any other valid response linked to the text.		
	A maximum of 4 marks should be awarded for this question.		

Q	Answer	Marks	SC
7.	Give two opinions about tools that help people at work from the article.	2	18b
	Award 1 mark for each correct answer, up to a maximum of 2 marks. For example:		
	<ul> <li>a surge in digital resources (1)</li> <li>a surge in (digital resources and) apps (1)</li> <li>These tools offer valuable insights (and strategies) (1)</li> <li>these tools can be helpful (1)</li> <li>This will make us much better at getting things done (1).</li> </ul>		
	Accept any other valid response linked to the text.		
	A maximum of <b>2 marks</b> should be awarded for this question.		

Q	Answer	Marks	SC
8.	Read these quotations from the article. Replace the word or phrase in <b>bold</b> with a word or phrase which means the same thing. Your word or phrase must keep the meaning the same in the context of the article.	3	15
	Award 1 mark for each correct appropriate word or phrase used, up to a maximum of 3 marks. For example:		
	burnout		
	<ul> <li>exhaustion (1)</li> <li>fatigue (1)</li> <li>overwork (1)</li> <li>weariness (1).</li> </ul>		
	Accept any other valid response linked to the text.		
	insights		
	<ul> <li>understandings (1)</li> <li>vision (1)</li> <li>intuition (1)</li> <li>awareness (1).</li> </ul>		
	Accept any other valid response linked to the text.		
	practicality		
	<ul> <li>usefulness (1)</li> <li>functionality (1)</li> <li>utility (1)</li> <li>applicability (1).</li> </ul>		
	Accept any other valid response linked to the text.		
	A maximum of <b>3 marks</b> should be awarded for this question.		

Q	Answer	Marks	SC
9.	The article contains bias. Give <b>four</b> phrases from the article that suggest bias.	4	17
	Award 1 mark for each correct answer, up to a maximum of 4 marks. For example:		
	<ul> <li>when work and personal life mix too much, it leads to burnout' (1)</li> <li>the sheer number of options available makes decision-making challenging' (1)</li> <li>complicating the selection of the most suitable tools for one's needs (1)</li> <li>They'll also take care of boring tasks (1)</li> <li>if we let computers do everything for us, managing our own time will be a skill that is lost to us (1)</li> <li>our focus will extend beyond simple task completion to include the preservation of wellbeing (1).</li> </ul>		
	Accept any other valid response linked to the text.		
	A maximum of <b>4 marks</b> should be awarded for this question.		

Q	Answer	Marks	SC
10.	Document 1 and Document 3 are both about time management.	4	12
	Compare the documents. You should compare:		ı
	what the documents say about time management		ı
	<ul> <li>the way the authors write about time management.</li> </ul>		
	Award 1 mark for each valid comparison of what the documents say about time management. For example:		
	<ul> <li>both documents emphasise the importance of prioritising tasks</li> <li>(1)</li> </ul>		
	<ul> <li>both documents give practical techniques for improving time management (1)</li> </ul>		
	<ul> <li>Document 3 focuses on the future of time management, while Document 1 is providing general advice (1).</li> </ul>		
	Accept any other valid response linked to the text.		i
	Award 1 mark for each valid comparison of the way the authors write about time management. For example:		
	<ul> <li>both use a formal tone (1)</li> <li>both texts begin with an introductory paragraph that sets the content / topic (1)</li> <li>Document 1 follows a sub-heading structure, while Document 3 is more fluid with paragraphs (1)</li> <li>Document 1 is instructional, while Document 3 focuses more on informing the reader (1).</li> </ul>		
	Accept any other valid response linked to the text.		
	Both of the bullet points in the question should be covered at least ONCE.		
	A maximum of 4 marks should be awarded for this question.		l
	Example response awarded 4 marks:		
	Both Document 1 and Document 3 talk about how difficult it can be to manage time (1), but they are organised in a different way (1). Document 1 gives instructions to help the reader (1) whereas Document 3 reflects on different tools that are used to help (1).		

## **Mapping Matrix**

Subje	ect Content Area	Marks
11	Identify the different situations when the main points are sufficient and when it is important to have specific details	2
12	Compare information, ideas and opinions in different texts, including how they are conveyed	4
13	Identify implicit and inferred meaning in texts	3
14	Understand the relationship between textual features and devices, and how they can be used to shape meaning for different audiences and purposes	4
15	Use a range of reference materials and appropriate resources (e.g. glossaries, legends/keys) for different purposes, including to find the meanings of words in straightforward and complex sources	3
16	Understand organisational features and use them to locate relevant information in a range of straightforward and complex sources	2
17	Analyse texts, of different levels of complexity, recognising their use of vocabulary and identifying levels of formality and bias	4
18a	Follow an argument, identifying different points of view	3
18b	Distinguishing fact from opinion	2
19	Identify different styles of writing and writer's voice	3
	TOTAL	30

**End of Mark Scheme**