|            | Reading: Specialist Words Mark Scheme  |                                     |
|------------|--|-------------------------------------|
| Q1         | Any 1 from:  | [1]                                 |
| Q2         | Any 2 from:  To make more money from their business To understand their customers better To use social media platforms To increase site visits | [2] Allow any suitable alternatives |
| Q3         | Consumer   | [1]                                 |
| Q4         | SMO and SEO  | [2]                                 |
| Q5         | Circled (c) Entrepreneurs/ Business owners   | [1]                                 |
| Q6         | Circled (c) Dictionary   | [1]                                 |
| <b>Q</b> 7 | Circled (a) Webinar  | [1]                                 |
|            |  |                                     |